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State of Wisconsin

**Wisconsin Council on Mental Health**

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**Meeting of the Wisconsin Council on Mental Health (WCMH)**

**September 14, 2015 1:00 pm – 3:00 pm**

***United Way Fox Cities***

***1455 Midway Road, Menasha, WI***

**Members of the WCMH in Attendance:** Matt Strittmater, Julie-Anne Braun, Karen Iverson Riggers, Inshirah Farhoud, Bonnie MacRitchie, Kimberlee Coronado, Mishelle O'Shasky, Kathryn Bush, Donna Wrenn, Shel Gross, Rick Immler

**Department of Health Services (DHS) Staff in Attendance:** Joyce Allen, Kay Cram, Sarah Coyle, Ryan Stachoviak, Brad Munger

**MINUTES**

**Item 1: Call Council Meeting to Order**

*Read Guidelines for Conduct of Meeting*

J. Braun read guidelines for conduct.

*Review and Approval of Minutes of WCMH meeting of July 20, 2016*

Members of the Council provided edits for the minutes. No vote for approval of the minutes was held due to a lack of quorum.

*Announcements*

M. O'Shasky announced that the Children Come First conference will be held November 16-17 in Wisconsin Dells. K. Bush announced that the Department of Public Instruction (DPI) was awarded a grant from the Collaborative of Academic, Social, and Emotional Learning (CASEL). The grant will be used by the DPI for consultation for social emotional learning in schools. B. Munger announced the upcoming Crisis Intervention Conference will be held September 29<sup>th</sup>-30<sup>th</sup> in Wisconsin Dells. K. Coronado announced that the film Paper Tigers, a documentary about Adverse Childhood Experiences, is now available on iTunes.

*Public Comment*

No public comment was made.

## **Item 2: Fall Tour Debriefing and Feedback**

The WCMH discussed the presentations which were held. J. Braun noted interest in the HOPELINE. K. Iverson Riggers discussed that she is on the board of the NEW Mental Health Connection and has been involved in many of the other efforts which the WCMH learned about during the WCMH visit. The spirit of collaboration is very strong in the Fox Cities. J. Allen noted that across all the presentations, there was a lot of common language and approaches. K. Cram was impressed by the visit to Iris Place and the achievements the organization has made. B. MacRitchie noted she would like to learn more about how so many providers were able to come together. Clearly the area is very resource rich, there may be other models which may be needed for areas for are not so resource rich. S. Coyle noted that there was a lot of talent in the area.

I. Farhoud stated that there was a great deal of valuable information provided to the Council. The HOPELINE in particular was very interesting. S. Gross noted he was impressed by the use of data throughout the efforts. Many organizations are also mentoring other communities was very impressive. K. Bush stated that not everything was being done in a manner which would always be supported by State agencies. There may be opportunities for further collaboration with school mental health providers. There are a lot of positive efforts being done in parallel, and despite having similar aims the efforts are able to coexist. R. Immler was very impressed by the business models that were presented which will help lead to sustainability. The foundation and business partnerships that the community has developed are exemplary. The efforts seem to have a real opportunity to lead to prevention of SMI/SED. D. Wrenn noted that homeless populations were not well represented in many of the efforts and there are gaps in many of the services. K. Coronado liked to see the good examples, but also noted it is an overwhelming prospect to try to bring this information and models back to other communities.

B. Munger noted that he would like to hear more from the consumer perspective regarding the services in the community. Their collaborative efforts have paid off and if some of these methods could be harnessed around the state to benefit other communities. M. O'Shasky noted that she would like to see consumer involvement in some of the planning efforts. It's important to ensure that people are being compensated for their time, and not being used by the system, for example in the treatment court system. There is still much work to be done with treatment courts to make them a positive tool for recovery. The consumer voice should be valued and included. K. Bush added that she would have liked to have heard more efforts regarding parental involvement. M. Strittmater noted that he would have liked to hear more about how the counties were involved in many of these efforts. M. Strittmater was impressed by the CIT presentation and appreciated the perspective the law enforcement background brought to the discussion.

M. O'Shasky will bring back the information from the visit to the CJC. Based on the discussions the CJC will likely want further information about treatment courts. S. Gross would like to hear more information about the OIG audits of the CCS programs. The issues of quality assurance for sub-contractors is also an important topic for future discussion. The demands of quality monitoring requires a high capacity organization. It is important for the Council to review how quality monitoring is occurring around the state. Future discussion should also involve looking at how the state can incorporate data from multiple levels to assess strengths, weaknesses, and needs. J. Braun noted that everything that was learned was valuable. M. Strittmater suggested holding a listening session at future Council visits.

K. Iverson Riggers noted that including the consumer voice continues to be a need when there is planning of these efforts throughout the state. K. Bush noted that the Children and Youth Committee has been looking at Medicaid billing. S. Gross noted that there is opportunity to provide feedback to the community after conducting the WCMH tour.

### **Item 3: Council Committee Reports, Discussion and Recommendations**

#### *Executive Committee*

M. Strittmater stated that the meeting was spent discussing the fall tour. Strategic planning was discussed. The Executive Committee will continue to discuss and develop a meaningful plan. The Executive Committee continues to work with committees to discuss charters for each committee.

#### *Nominations Committee*

M. Strittmater noted that at the Substance Abuse and Mental Health Services Administration (SAMHSA) reviewers may provide some feedback on the process of nomination and appointments in Wisconsin.

#### *Adult Quality Committee (AQC)*

D. Wrenn noted that the Committee has been discussing the AQC charter. The Committee may also soon have some new members.

#### *Children and Youth Committee (CYC)*

B. MacRitchie announced that the CYC is in the process of developing a charter. The CYC is continuing to review budget and policy priorities. The next meeting will be an action meeting where the CYC will again be addressing mental health consultation efforts and funding opportunities.

#### *Criminal Justice Committee (CJC)*

M. O'Shasky announced that Jon Litscher the Secretary of the Department of Corrections attended the most recent meeting. The committee discussed the CJC draft strategic plan.

#### *Legislative and Policy Committee (LPC)*

S. Gross stated that the LPC continues to work on budget priorities. The LPC has discussed topics such as peer specialists, employment, and data. There was also a Governors Council for People with Disabilities meeting with DHS regarding MAPP. Some of the proposed changes to MAPP include many which advocates have been hoping for. A group of advocates also recently met with the new DHS Secretary Linda Seemeyer.

S. Gross discussed a motion from the LPC regarding providing comment on a draft Medicaid fee for service access plan. The DHS is accepting comments on the plan. S. Gross discussed the plan, which involves a data driven framework. The plan is to measure access for people on Medicaid. One decision that Medicaid made was to apply a set of metrics that would work across the service areas. The study measures the percent of providers that are enrolled in Medicaid. This does not, however, include all providers or indicate what would be a good number. Metric two relates to the level of participation, including whether providers are serving anyone. However, this does not indicate whether they are taking new clients. R. Immler noted that this does not indicate continuity of care or quality of care. The third metric is regional variation. The fourth metric relates to safety net providers for service delivery. The fifth metric compares Fee For Service fees to Medicare fees. S. Gross noted that all the data that is being utilized is 2014 data. The evaluators concluded that mental health and dental care are access problem areas. Based on the results the DHS is looking to add coverage to residential treatment,

access to treatment in schools, examine prior authorization requirements, explore expanded TeleHealth, and review models for integrated care.

The LPC provided a motion to the Council to send comments to DHS regarding the Draft Medicaid Fee-For-Service Access plan. This motion noted that the WCMH is pleased to see that the plan acknowledges access concerns in two areas we had identified as problematic or individuals with mental illnesses: behavioral health and dental. The recommendations address a number of specific areas that the WCMH has prioritized, specifically around prior authorization, telehealth, school-based services and integrated care. That being said, the LPC noted that both the analysis and the recommendations do not go far enough.

As the WCMH lacked quorum a vote could not be taken on the motion.

#### **Item 4: Division of Care and Treatment Services**

J. Allen discussed the SAMHSA site review of Wisconsin. In the past each center of SAMHSA conducted a separate visit. This was the first year where all centers came at one time. A good amount of time was spent on discussing substance abuse treatment and substance abuse prevention regulations. The Office of Financial Services conducted a financial review of both the Substance Abuse Prevention and Treatment Block Grant (SABG) and the Community Mental Health Services Block Grant (MHBG). On October 7<sup>th</sup> there will be a debriefing teleconference with SAMHSA. A written report will be provided at a later date. The WCMH will receive additional information.

#### **Item 5: Call for Future Agenda Items**

Future agenda items which were noted:

1. Investment in CCS and what are the challenges with CCS in certain areas of the state and OIG Audits of CCS
2. Impactful Quotes or Videos or Inspirations
3. Prior authorization issues, delays and changes in funding

#### **Item 6: Adjourn**

Meeting adjourned at 3:08pm.